

Monday July 22, 2019
To: Dan Lawrie Insurance Inc.
Hamilton, Ontario

MRD TRAINING & CONSULTING INC.

Melanie Needham, FCIP, CRM, President www.mrdconsulting.ca

DAN LAWRIE INSURANCE INC USER ACCOUNTS LOG IN

MEMBER FLOW

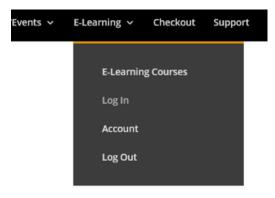
MRD E-Learning uses a single log-in page for all members.

Members create their own accounts at https://mrdconsulting.ca/e-learning/

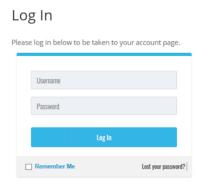
LOG IN PROCESS

Member Type: ALL

Member navigates to E-Learning menu, and selects LOG IN option



Member is presented with LOG IN form



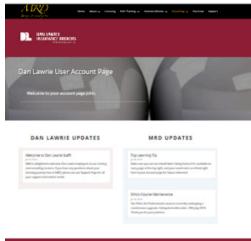
Member enters credentials and is Logged into Account.

First step is complete

ACCOUNT ACCESS PROCESS

Member Type: Company

Once logged in the member is immediately transported to the correct Company Portal Account page. For you this will be the Dan Lawrie portal.

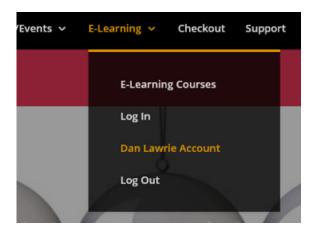


In this Company Portal, the member is presented with a personal welcome, a Dan Lawrie News Feed, an MRD Newsfeed, a list of their enrolled courses, a breakdown of course progress, and a list of all notes taken on all courses they are studying.





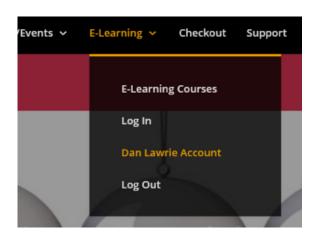
If the Company member navigates away to another page on the site, and then re-opens the E-Learning menu to navigate back to his account to continue with learning, the menu **only shows the relevant Company Portal** simplifying the Account access process.



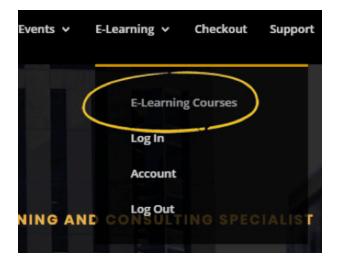
In this way, a logged in Company Account member always has the security and confidence of seeing their company portal listed.

TAKING A COURSE

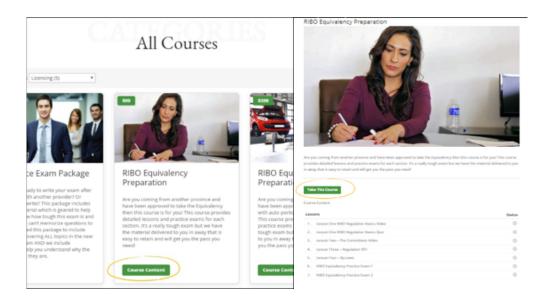
If the Company member wants to take a course, they must first ensure that they are logged in to the company portal. This is done by simply checking the e-learning menu and confirming that Dan Lawrie is listed.



Having confirmed the employee is logged into the Company Account, they now navigate to the course catalogue on the main e-learning page.



Now click the green button at the bottom of the desired course, then after browsing the course content click "Take This course" to start the purchase process.



The price is displayed, and the blue button click to proceed as shown below

RIBO Equivalency Preparation Course

\$99.00 – Purchase

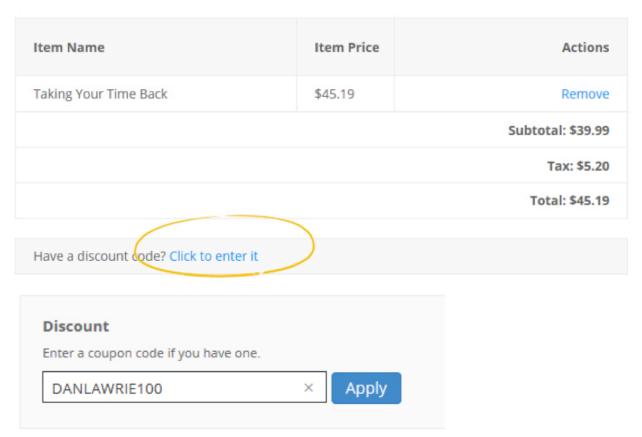
The product is added to the shopping cart and the tax calculation is shown, see below.



Now click either of the CHECKOUT buttons to proceed with the purchase.

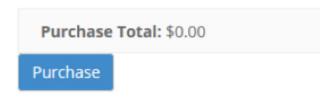
As the candidate is already logged in, they will not be asked to verify or sign in to the account.

At this point the candidate should enter the discount code



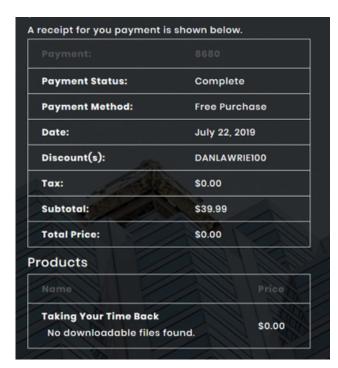
^{**}NOTE THIS CODE IS SUBJECT TO CHANGE AND WILL BE COMMUNICATED COMPANY WIDE

The cart will refresh after the discount code is applied, and show a \$0.00 purchase price.



A digital receipt will then be presented showing the Payment Reference, the applied discount code and the product name as shown on the left below.

To access this course, the candidate simply returns to their Dan Lawrie Account page from the e-learning menu, and the course will be there ready for an immediate start, as shown on the right below.

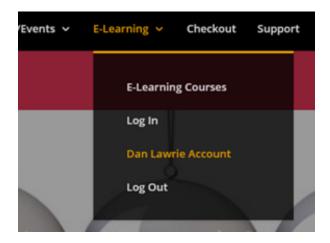




LOG OUT PROCESS

To Log Out all members navigate to the E-Learning menu and select Log Out

They are then transported to the Log out page.



When the member clicks the Log Out button, they are logged out and presented with a Log In form, ready for their next session

